

Requirements for Disaster Recovery Solution
For
Fiji Ports Corporation Limited

Fiji Ports Corporation Limited and its subsidiaries, Ports Terminal Limited and Fiji Ships & Heavy Industries Limited are Government Commercial Companies (100% government owned).

The Information Technology and Communications Department (ITCD) requires SLA for DRP from reputable ITC Vendors who are required to provide the following information :

1.0...Background information on Vendors :

- An updated Company Profile
- A list of customers on SLA with the companies on the DRP
- A list of certified personnel along with certifications (Preferably in DR, Backup, Technical)

2.0...Requirements of the Tender :

- Backup of Ports Finance Data, Payroll Data, Operations Data, Microsoft Exchange, System State of All Servers
- Testing Backup and Restoration from Backup Testing, to be done quarterly by inhouse Ports ITC Team and DRP Provider.
- Data Increases per week, size fluctuations, errors to be provided to FPCL on monthly reports
- Data Center geographical location, its data capacity, its security and its monitoring, fire and flood resistance, etc
- How and where data will be stored. The requirement is 3 backup's per week. How the data will reach the location of Data Center is open for discussion with options and costing of Physical Backup tape Provided to Solution Provider's Office, or VPN Option or Lease Line Option. The approx costing to be provided for these solutions in the tender
- High Availability of the Data Center, example Is this a clustered Data centered environment.

3.0...The tender should include a copy of DR contract that should cover the following :

- Penalty that Fiji Ports Corporation Ltd can charge (in monetary terms) if any of the clauses highlighted above are not met
- The Annual DRP Costing (vat inclusive),charged quarterly
- A data Confidentiality Clause, and who would access data, under which circumstances and what part of data (example during backup)
- The Contract should be for 2 years, reviewed annually

Below are the Data Size, database type and Daily backup increment estimation of Data to be on the DR site.

Navision (SQL 2005) including log files	3.5GB
Navision (System Generated) Database	1.5 GB
Payglobal (SQL 2003) including logs (FPCL)	1355 MB
Payglobal (SQL 2003) including logs (Fiji Ships)	1631 MB
Payglobal (SQL 2003) including logs (PTL)	2720.75 MB
Unitrack SBClient (Unidata)	6.5 GB

One Server is in Lautoka, and other servers are in Suva area.

All completed tender Documents should be submitted as follows :

Request For Tender – FPCL DRP

The Chief Executive Officer

Fiji Ports Corporation Limited

Muwaiwalu House, Walu Bay, Suva

The Tenders are to be dropped in Tender Box (marked RFT – FPCL DRP) placed in the Lobby of Muwaiwalu House in Walu Bay before 4.00pm of 26th December,2011.

For any further information, contact Deepak@fijiports.com.fj or call on 3279105.

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